

asianpaints - Ranked among the Top 10 decorative coatings companies in the world with a turnover of \$1.49 billion

With FewClix, Asian Paints achieves significant time savings and productivity gains

Environment

Asian Paints has 4,000 Lotus Notes users. Asian Paints migrated their email platform from MS Exchange to Lotus Notes. In the process, the Exchange email files were made available to users as archive mail files in the Lotus Notes environment.

Key Challenges

Employee productivity loss due to users spending time locating email messages across both archive and mail files.

Lotus Notes FT indexed mail files provided as a solution resulted in increasing storage costs as each mail database occupied between 60% to 100% of the size of the original mail DB.

Lotus Notes FT Search was not usable enough for end users and also resulted in users spending more time due to the poor performance of search results.

Solution

FewClix
RETRO Plus

FewClix Retro Plus is integrated into the Lotus Notes client as an additional "TAB" and offers integrated search, prioritization and organization capabilities for email users. FewClix Retro Plus also gives users the ability to search across multiple archives / email files at the same time delivering consolidated search results.

Key Results



Users saved significant time as they were able to simultaneously search across their Mail files and Archives with FewClix Retro Plus.



The solution significantly contributed in improving productivity and saving time.

Synaptris Highlights

- ◆ Headquartered in San Jose, CA
- ◆ Presence in North America, Europe and Asia Pacific
- ◆ 2,500 Customers in 80 countries
- ◆ 135 Partners in 45 countries
- ◆ Over one hundred Fortune 1000 customers



"As participants of the FewClix Beta Program, we are impressed with the value that FewClix adds to the email experience, particularly in the areas of email prioritization, search and email organization...we expect that FewClix will deliver significant time savings and increased email productivity for our users."

Manish Choksi, CIO & Chief Corporate Strategy

