

## **Information Security Evaluation**

## www.fewclix.com

LIGBS
Expertise matters

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Category	Risk	Mitigation
Vulnerable or Malicious Code	Code that is vulnerable to or initiates backdoor access to confidential email data	FewClix code is subject to stringent internal guidelines and testing to ensure that there is no vulnerability or malicious code that exposes confidential email data to unauthorized access by FewClix or third-party code components.
Authentication	Unauthenticated users accessing email data from a user's Outlook Store	Since FewClix is a Microsoft Outlook Add-in, users can access email data in the Outlook Store using FewClix, only if they are authenticated by Outlook or Group Policy via their user credentials. Hence, FewClix does not expose email data to unauthenticated users.
Data Integrity	Modification of users' email data in the Outlook store	FewClix is a non-intrusive Outlook Add-in that does not modify email data. It performs write operations to create calendar alerts and "Read Only" operations to:  (1) Create / update the index of email messages, calendar entries and contact entries  (2) Read index data and construct queries  (3) Submit queries to Outlook to display email results
Data Confidentiality (Role-based access)	Exposure of email data to additional confidentiality risks	Since FewClix allows only authenticated and authorized users to read email data, it does not expose email data to additional confidentiality risks.



Network Activity	External server access or network event triggers	FewClix collects the following information, which is stored in a secure VPS.  1. On installation / update / activation:  a) Date & time of install / update  b) Email address  c) OS, Outlook & FewClix versions  d) OS Time zone  e) Exchange Account Type  f) CPU, RAM & Ethernet  g) Display resolution  h) Hashed MAC id
		<ol> <li>During FewClix usage, FewClix logs activity information to provide users and organizations with measurable information about their FewClix usage:         <ul> <li>a) Total indexed items count</li> <li>b) Attachment Content indexing (Y/N) Flag</li> <li>c) Date and time of search</li> <li>d) Type of item searched (Mail, Calendar or Contacts)</li> <li>e) Type of search parameters used (for example - Sender, Subject, Date, Attachments, etc.)</li> <li>f) Time taken (seconds) for FewClix to display search results, which is benchmarked against the time that Outlook's native search would have taken to display the same results.</li> </ul> </li> <li>FewClix DOES NOT log any private or confidential information including Folder Names, Sender / Recipient email addresses, Subject, Content, etc.</li> </ol>
Exception Management	Exception handling while working with email data	FewClix logs all exceptions in a log file in the user's local machine, which can be accessed and reviewed by an Administrator.